British Sugar Product Safety & Quality Policy



British Sugar is committed to producing safe, good quality and legally compliant Food, Feed and Co-products, meeting customer requirements: first time; every time.

We will promote an environment of continuous improvement and a positive product safety culture in which everyone takes personal responsibility, and which is embedded in everything that we do from field to consumer.

British Sugar wants our customers to choose us as a supplier for reasons other than price. We aim to do this by understanding the requirements for their products to be successful.

Our Management Systems for Product Safety & Quality are shaped by ISO, FEMAS, Retailer and GFSI recognised standards and our policies are communicated across the business.

Keith Packer Managing Director

Head of Food Safety & Quality

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